

POWER BOX TECHNOLOGIES LTD

RENTAL TERMS

Effective Date: 01 July 2026

1. DEFINITIONS

In these Rental Terms:

"Power Box" means Power Box Technologies Ltd (Company Number 16480924), trading as Power Box.

"Power Bank" means any portable charging device supplied through the Power Box network.

"Station" means any Power Box charging station.

"Rental" means the temporary use of a Power Bank supplied by Power Box.

"Platform" means any Power Box mobile application, website, QR code interface, payment terminal or future authorised access method.

"User" means any person renting, using or returning a Power Bank.

"Purchase Fee" means the fee disclosed before rental that may be charged if a Power Bank is not returned within the applicable return period.

2. ACCEPTANCE OF RENTAL TERMS

These Rental Terms govern all rentals of Power Banks through the Power Box network.

By renting, unlocking, using, retaining or returning a Power Bank, you agree to be legally bound by these Rental Terms.

If you do not agree to these Rental Terms, you must not use the Services.

3. ELIGIBILITY

You must be at least eighteen (18) years of age to rent or use a Power Bank.

You confirm that:

- all information provided is accurate;
- you have legal capacity to enter into a binding contract;

- you will comply with these Rental Terms.

Power Box reserves the right to refuse rentals where reasonably necessary.

4. RENTAL COMMENCEMENT

A Rental begins when a Power Bank is successfully released from a Station through:

- the Power Box mobile application;
- a QR code interface;
- a payment terminal;
- the Power Box website;
- any future authorised access method.

5. RENTAL DURATION

A Rental remains active until the Power Bank is successfully returned and recorded by the Power Box system.

Users remain responsible for the Power Bank until successful return has been confirmed by the system.

6. RENTAL CHARGES

Rental charges shall be displayed before the Rental begins.

Pricing may vary based upon:

- location;
- venue;
- promotions;
- events;
- access method;
- other commercial factors.

The pricing displayed immediately prior to rental shall apply.

Power Box reserves the right to amend pricing from time to time.

7. PAYMENT AUTHORISATION

By commencing a Rental, you authorise Power Box and its payment service providers to:

- collect rental charges;
- place pre-authorisation holds;

- recover outstanding balances;
- recover purchase fees;
- recover replacement fees;
- recover reasonable administrative costs;
- recover losses arising from non-return, damage or misuse.

8. PRE-AUTHORISATION HOLDS

Power Box may place a pre-authorisation hold on your payment method before or during a Rental.

The amount of any hold shall be disclosed before the Rental begins.

You acknowledge that:

- pre-authorisation holds are administered by payment processors and financial institutions;
- release times may vary between banks and payment providers;
- Power Box is not responsible for delays in the release of authorised funds once the relevant release instruction has been issued.

9. RETURN PROCEDURES

Power Banks may be returned to any participating Power Box Station unless otherwise specified.

The Rental remains active until the return has been successfully registered by the Power Box system.

Users are responsible for ensuring that the return has been completed successfully.

Users should ensure that a return confirmation is displayed, issued or otherwise communicated following return. A Rental remains active until return is successfully recorded by the Power Box system.

10. FAILED RETURN ATTEMPTS

Where a User reasonably believes a Power Bank has been returned but a technical fault prevents successful registration, Power Box may investigate the matter and adjust charges where appropriate.

Any adjustment shall be made at the discretion of Power Box following review of available evidence.

11. RETURN ANYWHERE NETWORK

Unless otherwise specified, a Power Bank may be returned to any participating Power Box Station within the network.

Availability of return locations may vary.

Power Box does not guarantee that a specific Station will always be operational or available.

12. NON-RETURN AFTER 47 HOURS

If a Power Bank is not successfully returned within forty-seven (47) hours of Rental commencement:

- the Rental shall automatically convert into a purchase;
- Power Box may charge the applicable Purchase Fee, replacement fee, authorised pre-authorisation amount and/or other disclosed charges.

13. PURCHASE CONVERSION

Following purchase conversion:

- ownership of the Power Bank shall transfer to the User upon successful collection of payment;
- the Rental shall be deemed concluded.

Any refund, repurchase, credit or goodwill adjustment following purchase conversion shall be entirely at the discretion of Power Box.

14. LOST POWER BANKS

Users remain responsible for a Power Bank until successful return has been recorded.

Where a Power Bank is lost, stolen, abandoned or otherwise not returned, Power Box may recover:

- the applicable Purchase Fee;
- replacement costs;
- reasonable administrative costs;
- recovery costs where appropriate.

15. DAMAGE, MISUSE AND ADMINISTRATIVE COSTS

Users must not:

- deliberately damage Power Banks;
- tamper with Power Banks;

- modify Power Banks;
- remove components;
- attempt repairs;
- misuse Power Banks.

Power Box may recover reasonable costs arising from:

- damage;
- misuse;
- inspection;
- repair;
- replacement;
- recovery activities.

16. BATTERY SAFETY

Users shall not:

- open any Power Bank;
- replace batteries;
- expose Power Banks to excessive heat;
- expose Power Banks to open flames;
- intentionally damage any battery component.

Any safety incident should be reported to Power Box immediately.

17. FRAUD PREVENTION

Power Box reserves the right to:

- suspend accounts;
- block payment methods;
- restrict access;
- investigate activity;
- recover losses.

where fraud, abuse, suspicious activity or chargeback abuse is reasonably suspected.

18. CHARGEBACKS

Where a chargeback is initiated, Power Box may:

- investigate the transaction;
- dispute the chargeback;
- suspend future access;
- recover resulting fees and losses where legally permitted.

Power Box records, transaction logs, Station records and platform records shall be presumed accurate unless clear evidence demonstrates otherwise.

19. TECHNICAL FAILURES

Power Box shall not be liable for losses arising from:

- internet failures;
- telecommunications failures;
- application failures;
- third-party software failures;
- payment processor failures;
- temporary service interruptions.

Services are provided on an "as available" basis.

Nothing in this clause affects any rights that cannot be excluded under applicable consumer law.

20. NO WARRANTY

Power Banks and Services are provided on an "as available" and "as is" basis.

Power Box does not warrant:

- uninterrupted charging performance;
- compatibility with all devices;
- uninterrupted availability;
- uninterrupted operation.

21. LIMITATION OF LIABILITY

To the fullest extent permitted by law, Power Box shall not be liable for:

- indirect losses;
- consequential losses;

- loss of profits;
- loss of business;
- loss of revenue;
- loss of goodwill;
- loss of opportunity;
- loss of data.

Nothing in these Rental Terms excludes liability that cannot lawfully be excluded.

22. CUSTOMER SUPPORT

Customer enquiries should be directed to: admin@powerboxcharging.co.uk

Power Box will endeavour to respond within a reasonable timeframe.

23. CONSUMER RIGHTS

Nothing in these Rental Terms limits or excludes any rights that cannot lawfully be limited or excluded under applicable law, including the Consumer Rights Act 2015.

24. SEVERABILITY

If any provision of these Rental Terms is found to be invalid, unlawful or unenforceable, the remaining provisions shall remain in full force and effect.

25. CHANGES TO RENTAL TERMS

Power Box may amend these Rental Terms from time to time.

Updated versions shall be published through the Power Box website and/or applications.

Continued use of the Services constitutes acceptance of any updated version.

26. GOVERNING LAW

These Rental Terms shall be governed by the laws of England and Wales.

The courts of England and Wales shall have exclusive jurisdiction regarding any dispute arising from these Rental Terms.